



Welcome to Tyneside Express Transport Ltd

Your Local TPN Partner





Welcome

Tyneside express transport is a well established family run business that was founded in 1998, to provide a reliable and cost effective distribution and warehousing service.

The company has grown steadily since it's formation and provides an ongoing excellent service to some of the most respected companies in the North East.

We have a strong fleet of articulated and rigid vehicles which cover the whole of the UK and a range of trailers including low loaders, flat beds, curtain siders and sliderflex trailers to meet all customer needs.

We are based at Team Valley Trading Estate Gateshead where we house over 10,000 square foot of storage space available on a short or long term basis with full forklift handling facilities.

If you would like to discuss any of our services further please call us on 0191 487 5544





Our Team

Managing Director -

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Pallet Manager

Graham Milburn

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Finance Manager -

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Our Pallet Network Partner - TPN & It's Hub

TPN - The Pallet Network is one of the UK's leading palletised freight distribution networks, offering Next Day, Premium, Economy and Tail Lift services throughout the UK and Ireland as well as Europe and Scandinavia.

The Pallet Network was founded in 2000 in an old aircraft hangar near Doncaster, with the aim of providing a cost-effective and reliable palletised distribution solution.

Network growth as a result of consistently high service levels soon led to a move to the Midlands enabling TPN to continue to develop and grow.

In 2007 MD Adam Leonard led an MBO to secure the continued development of the Member focused ethos of the network

The new 367,500 sq ft, state of the art Hub facility is situated on a 2.1 hectare site with a parking area for 200+ HGV's. This enables TPN to facilitate a faster and more accurate turnaround.

With state of the art CCTV and undercover load checking areas, we are fully equipped to ensure that every pallet reaches its destination on time, on budget and in excellent condition.





The Pallet Network Ethos....

TPN – The Pallet Network is committed to being the premier service provider within the Palletised Distribution Network sector. TPN was formed to provide regional hauliers and transport providers with the opportunity to work as a national and international business without having to implement their own infrastructure.

TPN is a **Member driven Network of like-minded Transport Professionals** working in **partnership with one another to provide each of their clients a superior level of customer service** not matched by their competitors

TPN does not aspire to be the largest Network by pallet volume in its sector but **does aspire to be the Number One service provider** within its sector. In order to achieve this, the Membership and Hub operating businesses must work in tandem to ensure **the customer is always put first**. Each constituent part of the Network **must have a “Can Do, Will Do” attitude** to ensure we reach our stated goal.

Every Network Member **treat’s each other’s freight as if it were their own** ensuring **customer satisfaction** prevails. It should always be remembered that **customers have a choice of service provider** and we are privileged they have chosen TPN and its Members.

Every Member of the Network is a part of it through choice. **TPN is proud of the fact that 50% of its Members have been with the Network for over 10 years.**





What TPN Do and Where They go....

TPN – The Pallet Network operates a “Hub and Spoke” distribution model, based on the analogy of a bicycle wheel.

TPN Members, independent transport companies in their own right, collect freight from their customers, consolidate and trunk that freight to the Hub facility at Minworth.

UK & Ireland

TPN has an enviable network of nearly 100 of the best independent transport companies throughout the UK covering every postcode everyday, offering a low cost, high quality distribution solution.

TPN covers 98% of the UK postcodes on a Next Day Service.

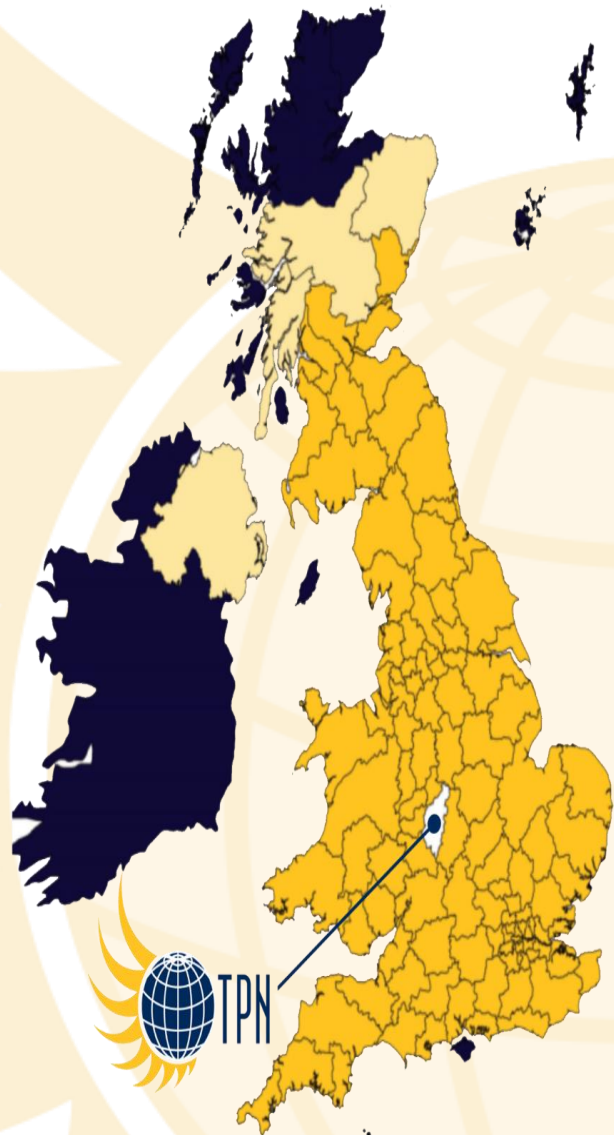
TPN Ireland is the only true pallet network covering all the counties of Ireland. They are the only network in Ireland to have achieved **ISO9001:2000** accreditation for both the central hub and for every network depot. They are the only Irish pallet network with an indoor hub facility.

The service offering matches that of the UK giving TPN unrivalled coverage throughout the UK and Ireland.

International

TPN offers a wide range of European and Scandinavian transport services through their unique partnership with some of the biggest names in freight distribution, a truly pan-European network.

TPN can offer both import and export services throughout Western and Eastern Europe as well as Scandinavia.





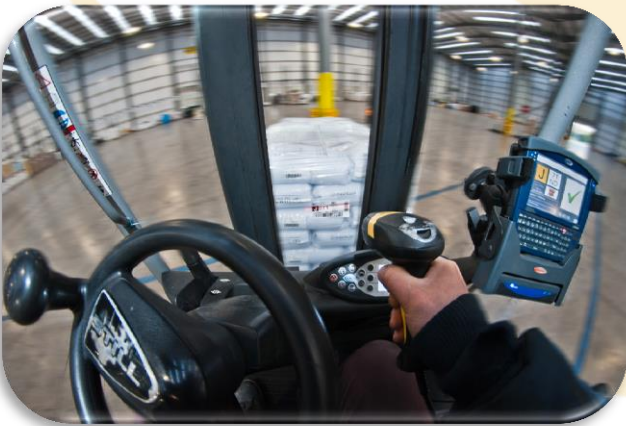
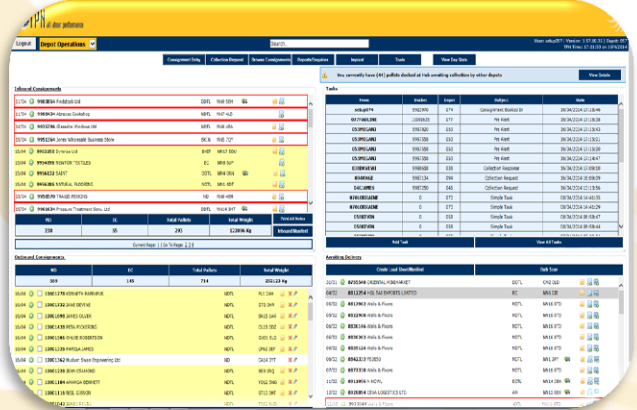
How TPN Do It....





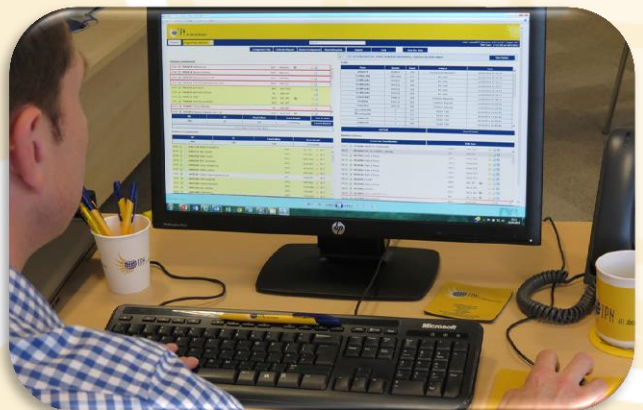
TPN's Bespoke IT System Tailored for You

You the customer can have total control of inputting your pallets through to us at Tyneside Express for travel through TPN. Likewise we can do it all on your behalf, the choice is yours.



Your consignment is scanned at specific times through it's entire journey, giving you total traceability of your consignment at all times

As part of this traceability P.O.D's are available to check and print online.





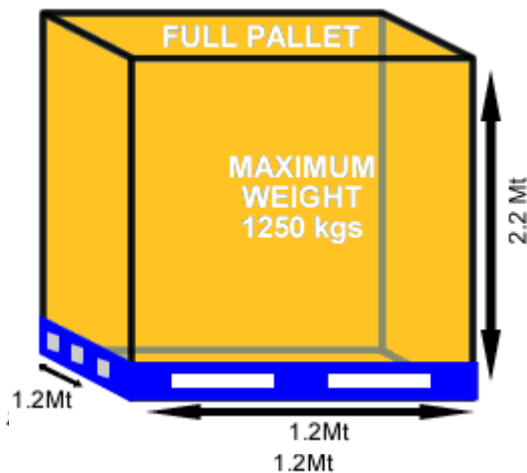
Quality Control....

- All pallets scanned both inbound and outbound to reduce errors and provide online Track & Trace information viewable live.
- HD CCTV for freight tracking and incident investigation.
- After loading, vehicles are checked, bays are checked and adjoining bays also checked for errors.
- Resulting in an error rate currently 0.0005% against pallets handled YTD.
- Loads checked by supervisor before departure to reduce damages which run at 0.004% against pallets handled YTD.





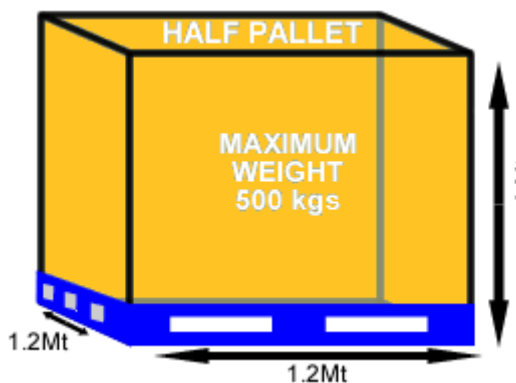
Pallet Dimensions....



Full Pallet:

- Length - 120cm
- Width - 120cm
- Height - 220cm

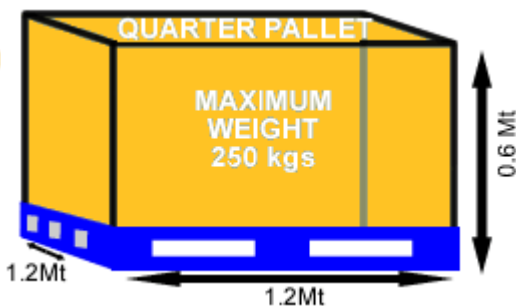
Weight - Max.1250kg



Half Pallet:

- Length - 120cm
- Width - 120cm
- Height - 100cm

Weight - Max.500kg



Quarter Pallet:

- Length - 120cm
- Width - 120cm
- Height - 60cm

Weight - Max.250kg





See some testimonials from our Customers....

I would like to take this opportunity to express my satisfaction on the level of service we receive from Tyneside Express

We have been using Tyne Ex for our transport needs for over 15 years. Our experience is that they are a professional dedicated company.

Over the years they have supplied us with a multitude of services including warehousing, storage, on site shunting and local logistics Tyne Ex strive to support Jobling Purser possible utilizing their considerable transport and logistics knowledge and experience. They offer a flexible and cost effective approach to various logistics and storage solutions as well as operational support at all times, including short notice variation to planned activities.

Anne Bone, Customer Service Manager, Jobling Purser

Tyneside Express have been working for Sunoco for over 10 years. I deal with them for the work out of the Jarrow Pant and I can whole heartedly say that they have never let *us* down during this period, quite often 'pulling the rabbit out of the hat' in responding to very late demands from our customers. From discussions with my colleagues, I know this view is also shared at a very high kvel within SonocoAlcare. On speaking with my regular contacts at the customer's end, they only speak in high praise towards the drivers during offloading.

We sometimes require up to 12 full vehicle loads out of our warehouse on a daily basis. This work is handled efficiently and professionally by Tyneside Express, working closely with our FLT drivers in a safe manner.
Ian Hunt, Transport Co-Ordinator, Sonoco Alcare

Tyneside Express has been our preferred haulier for the North East for a number of years. They provide us with a very high level of service. They use modern clean vehicles and equipment which portrays a correct image to our customers. Their service to date has been excellent and I would have no hesitation in recommending them

Linda Mathieson, Warehouse & Logistics Manager

Bischof + Klein UK Limited



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are a Bronze Accredited FORS
company

